

15 September 2020

Mr David Chandler OAM
NSW Building Commissioner
Department of Customer Service
McKell Building
2-24 Rawson Place
Haymarket NSW 2000
e David.Chandler@customerservice.nsw.gov.au

Dear David

Ensuring policy clarity in the operation of new Building Commissioner powers

I am writing regarding your new powers which came into effect on 1 September 2020.

The AAC has welcomed these new powers and your commitment to improving standards across the entire construction industry and outcomes for consumers.

We look forward to working with you on these issues and on improving the accountability of all practitioners.

We also appreciate the collaborative approach the NSW Government has played in the development of these reforms.

The vast majority of registered certifiers are professional and diligent practitioners who take their role as public officials very seriously and do their best to deliver quality outcomes for consumers.

These practitioners are relying on the newly legislated regulatory framework as the principle requirement regulating their role and against which they will be judged going forward.

As we enter this new period, I would like to seek clarity on how the Office of the Building Commissioner will be applying the relevant legislation and new regulation in your oversight role, and understand what role the Certifier Practice Standard (the Standard) will play in this.

Our members would also greatly appreciate a clearer understanding of the approach your office will be taking in assessing how registered certifiers perform their roles and specifically, how the Standard interacts with the relevant regulation and legislation.

Finally, I have greatly appreciated the collaborative, frank, and open way we have been able to work together and I look forward to continuing this approach into the future.

I look forward to hearing from you. Do not hesitate to contact me on 0431 082 259.

Yours sincerely


Jill Brookfield
Chief Executive Officer